**SURVEY**

I am committed in providing you with best service and I would appreciate any feedback. Please take a few minutes to fill out this brief survey.

How did you hear about Fisher Law Office?

□ Google Search

□ Lawyer.com

□ Avvo.com

□ Lee County Bar Association

□ Newspaper/Magazine Advertisement

□ Referral. Who should we thank? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

□ Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 Never Sometimes Always

1. Did Fisher Law meet your expectations? □ □ □
2. Did Fisher Law communicate regularly? □ □ □
3. Do you feel Fisher Law listened to you? □ □ □
4. Did Fisher Law return your phone calls promptly? □ □ □
5. Did Fisher Law keep you informed about developments in your case? □ □ □
6. Do you feel Fisher Law understood your problem? □ □ □
7. Were you treated with courtesy and respect? □ □ □
8. Did Fisher Law lay out options and explain the pros and cons? □ □ □
9. Did Fisher Law come up with creative solutions for your legal problem? □ □ □
10. Did Fisher Law adequately explain it’s fees and billing procedures? □ □ □
11. Were Fisher Law’s bills clear and understandable? □ □ □
12. Were you satisfied with the case outcome? □ □ □
13. Would you come back to Fisher Law for legal help? □ □ □
14. Would you recommend Fisher Law to others? □ □ □

1. Have you visited our website [www.FisherLawFL.com](http://www.FisherLawFL.com)? □YES □NO

If Fisher Law Office did not fully meet your expectations, please feel free to explain below: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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